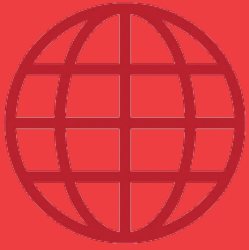


E-Government



The digitalization of public services, known as

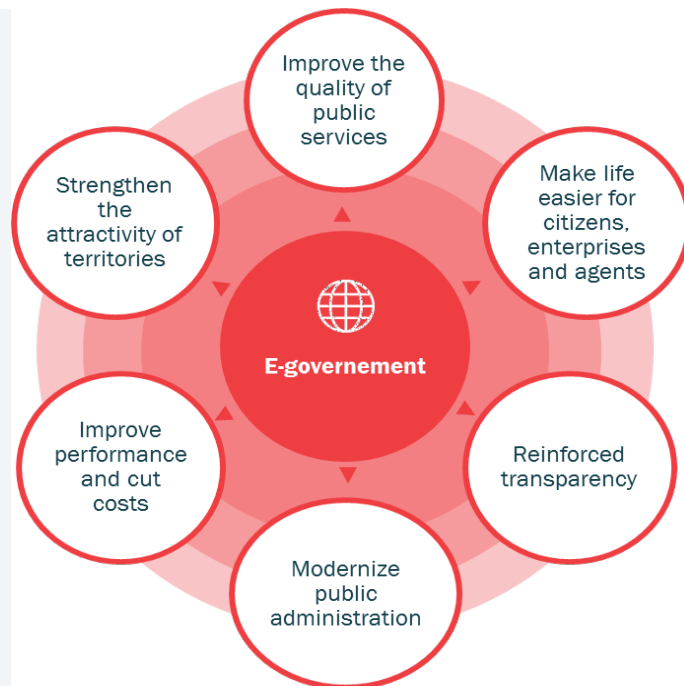
e-Government, is progressing all over the world. Citizens and enterprises' access to essential services such as welfare benefits, education, or administrative formalities becomes easier.

To bring real benefits and simplification of the administration/ citizen relationship, an e-government project must be thought as a reform proposal.

Using digital to promote public services

All over the world, the UN 193 country members keep investing in digital transformation. They are developing digital public services mostly in the areas of e-education, e-employment, e-health, e-environment, and e- social welfare.

Digital technologies make it possible **to leverage several elements simultaneously to create and strengthen the value of public services while optimizing costs.**



E-Government is not solely a matter of technology

Digitalizing public services requires:

- defining a **legal framework** that encourages the digital economy
- cooperating closely with private stakeholders and defining appropriate **public-private partnership models**
- building a **trusting relationship** with citizens and enterprises by offering e-services that guarantee the security and protection of personal data
- skilled **human resources**
- a **sound selection of technologies** that enable platforming effective and innovative e-services.



Sofrecom assists you to ensure the success of your digital transition

Digital is a powerful lever of transformation. It entails evolution of current organizations and generalization of agile tools and work methods. Whatever the degree of maturity of your e-Government program, **we propose a bespoke approach** to:



Set up a digital transformation plan

- Co-construction of your e-Government vision in line with your public policies
- Definition of an e-strategy
- Support to the creation of a legal and regulatory framework



Deploy the fundamental connectivity and infrastructure foundations

- Feasibility study (Networks, Data Centers, Cloud, Security)
- Design, audit, supervision and deployment



Propose suitable digital solutions

- Development and integration of sector-specific solutions (health, agriculture, etc.) and of web and mobile applications



Manage change and empower employees

- Organization audit and adaptation
- Integration of strategic partnerships
- Governance set-up
- Creation of training programs

Your benefits

- Customer-focused administration
- More efficiency and transparency in public service
- Faster knowledge dissemination
- Easier, faster and comprehensive access to information
- Reduced communication and administrative transaction costs
- Faster interactions among elected officials, agents, businesses and citizens
- Faster economic development

Some of our achievements

E-Government strategy and roadmap

Update of the digital governance master plan and definition of the corresponding operational roadmap

Digitalization of administrative procedures

Deployment of a platform to digitalize the contract registration procedures in order to improve the country's Doing Business indicator

Digital identity of citizens

Definition of the scope and roadmap to deploy a national digital identity management system

Government data centers

Feasibility study to set up 3 government data centers