e-Government
For a successful digital transition

Public services have a significant impact on a country's economic and social life. It seems crucial that those services should be delivered in an integrated, transparent and secure way, while keeping up with any changes in technology or in society relating to connectivity, mobility, immediacy or social networks.

The nationwide growth of digital technology must be on par with changes in society, as well as meeting the real needs of citizens, businesses and public agents. Such growth should make it possible to manage data while guaranteeing secure information and administrative processes.

Digital technology promoting public services

Nowadays, public authorities are faced with challenges and constraints which often touch on multiple aspects. Using digital technology helps to act upon several levers simultaneously to create and strengthen the value of public services: for citizens, businesses and public agents.
Tailor-made support

Whether it involves strategy, infrastructure or roll-out solutions, we shall assist you for all or part of your digital transformation.

Building an e-Gov perspective

Success requires a shared understanding of the challenges. Objectives can be prioritised by adopting a common approach to analysing processes and understanding the organisation.

Consolidating e-Gov foundations

Strategic avenues are turned into short- and long-term action plans, complete with a commitment on the part of the teams to deliver on time. You engage in enlightened governance and will remain in control of your transformation.

Deploying e-Gov solutions

Knowledge is imparted as the project unfolds, with our consultants and your teams working together on a daily basis. The end of the project is marked by a formal transfer of tools and methods.

Driving change and boosting your teams’ abilities

Position your agents and citizens at the core of your digital transformation to ensure sustainable performance.

Secure the support of citizens and businesses

What you gain

- Customer-focused administration
- More efficiency and transparency in public service
- Better interactivity, flexibility and customisation
- Faster knowledge dissemination
- Easier, faster and comprehensive access to information
- Opening up the area and improving its connectivity
- Reduced communication and administrative transaction costs
- Faster interactions among elected officials, agents, businesses and citizens
- Improved economic growth for the country

Sofrecom will assist you in ensuring your digital transition

Whatever the degree of maturity of your e-Government programme, Sofrecom provides a bespoke approach in reinforcing your connectivity and in converging digital usages in order to improve the experience for your citizens and businesses.

Day by day, your organisation is forging close relations with its citizens and businesses to ensure innovative and increasingly efficient public service.

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